

Call Center Solutions

Secure Cardholder Data and Remove Network from PCI Scope

Protecting sensitive cardholder data is critical for organizations that process payments in a call center. If the cardholder data is stored onsite, the organization is highly vulnerable to security breaches and faces increased PCI scope - driving up PCI audit costs. With these compliance requirements as well as the increased threat of a breach, organizations must implement solutions to minimize the security risks while minimizing PCI scope and costs.



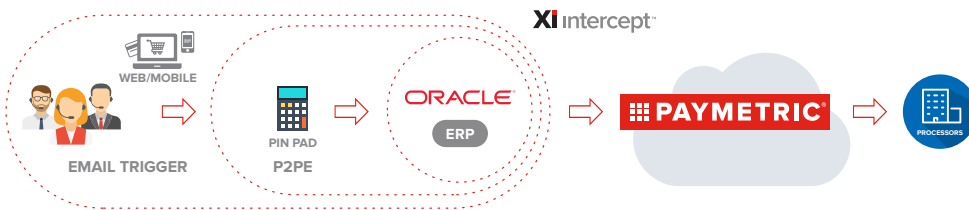
Paymetric offers flexible call center solutions to streamline the payment process and secure cardholder data. With three options for securing the information at the point of data entry, they each utilize our proprietary tokenization technology which replaces the credit card information with a random token at data entry. They effectively remove your network and PCs from PCI scope and provide even greater protection from data breach. Paymetric's award-winning solutions are designed to streamline the entire payment process across your enterprise with open integrations for any ERP system including SAP, Oracle and AS400.

OUR SOLUTIONS FOR THE CALL CENTER INCLUDE:
P2PE (Point-to-Point Encryption) encrypts card data at the pin pad before it enters your network.

IVR (Interactive Voice Response) enables customers to enter card data directly to the system by voice commands instead of giving it to a call center representative.

Email Trigger is initiated by call center reps that send customers an email link so they can enter card data into a secure form on a web browser.

■ **Remove Call Center Network, Workstations and Reps from PCI Scope**



Paymetric call center payment acceptance solutions effectively remove your network, workstations and call center representatives from PCI scope. Our solutions reduce PCI Audit costs and protect your organization from security breach.

About Paymetric

Paymetric, Inc. is the standard in secure, integrated payments. Our innovative payment acceptance solutions expedite and secure the order-to-cash process, improve ePayment acceptance rates and reduce the scope and financial burden of PCI compliance. Leading global brands rely on Paymetric for the only fully integrated, processor-agnostic tokenization solution, supported by dedicated customer service. Paymetric is a nationally award-winning industry leader recognized for continual innovation and world-class support. For more information, visit paymetric.com.