PAYMETRIC®
A Worldpay Company

Call Center Solutions

Secure Cardholder Data and Remove Network from PCI Scope

Protecting sensitive cardholder data is critical for organizations that process payments in a call center. If the cardholder data is stored onsite, the organization is highly vulnerable to security breaches and faces increased PCI scope - driving up PCI audit costs. With these compliance requirements as well as the increased threat of a breach, organizations must implement solutions to minimize the security risks while minimizing PCI scope and costs.

Paymetric offers several options for securing the information prior to sensitive data touching or being entered into your systems. Each utilizes proprietary tokenization technology, which replaces the credit card information with a random token at data entry. These solutions remove your network PCs and employees from PCI scope and provide greater protection from data breach. Paymetric's award-winning solutions are designed to streamline the entire payment process across your enterprise with open integrations for any ERP system including SAP, Oracle and AS400.

■ **Remove Call Center Network, Workstations and Reps from PCI Scope**

Paymetric call center payment acceptance solutions effectively remove your network, workstations and call center representatives from PCI scope. Our solutions reduce PCI Audit costs and protect your organization from security breach.

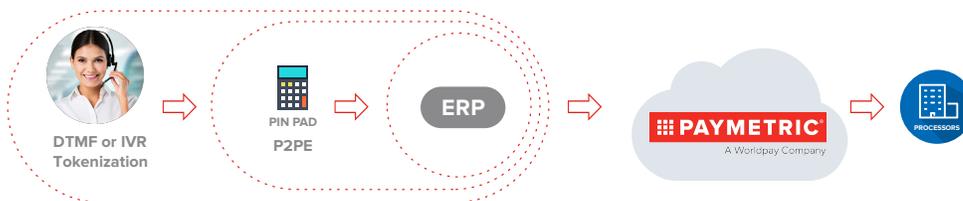**OUR SOLUTIONS FOR THE CALL CENTER INCLUDE:**

Touchtone Tokenization allows contact centers to take card payments securely, using DTMF (telephone keypad) capture technology while the agent and customer remain in conversation.

P2PE (Point-to-Point Encryption) encrypts card data at the pin pad before it enters your network.

Securelink prevents cardholder data from entering your CRM or chat application by allowing your CSR to send a URL to your customer so they can enter card data into a secure form on their web browser.

IVR (Interactive Voice Response) integration enables customers to securely enter card data directly to your IVR system instead of giving it to a call center representative.