



VALUE-ADDED SOLUTIONS: ENHANCED REPORTING

Paymetric's Enhanced Reporting Solution for XiPay On-Demand provides merchants with deep insights to analyze trends, enhance efficiencies and maximize performance.

THE PROBLEM

Enterprise payment acceptance applications do not support advanced reporting which can be used to analyze trends, enhance efficiencies and maximize performance to lower transaction costs. Finding reporting solutions that provide additional visibility into customer buying behavior has become a priority to many companies. Merchants are seeking an integrated and affordable solution that will allow them to better understand their electronic payment acceptance environment so that adjustments can be made where necessary.

Paymetric's Enhanced Reporting solution provides merchants extra visibility into their electronic payment acceptance environment so that they may better understand customer purchasing behaviors while fine-tuning processes to lower transaction costs.

THE ANSWER

The Enhanced Reporting Solution for XiPay On-Demand is an expanded library of reports and performance metrics that pinpoints where adjustments can be made to enhance payment acceptance processes. Paymetric's Enhanced Reporting solution provides high level statistics and analyzes trend patterns to assist merchants in maximizing performance, lowering transaction costs and enhancing the overall efficiency of your payment acceptance process.

BENEFITS

- Analyze Trends
- Lower Transaction Costs
- Maximize Performance
- Enhance Efficiency
- Understand Customer Buying Behaviors

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ENHANCED ANALYTIC REPORTS FOR XiPay ON-DEMAND:

Payment type reports – Activity-related report that details data broken out by payment type. Specific report data includes: number of transactions within a time interval, percentage of total transactions within a time interval, average authorization ticket amount and average settlement ticket amount.

Account activity reports – Reports on the average ticket settle amount by processor or account and the number of transactions by processor. The report shows the user where the transactions are settling so they can tie it back to merchant agreements, as well as displays information grouped by processor over some time interval. Specific data includes: percentage of total transactions, number of transactions and the average ticket settle amount.

Authorization failure reports – This report shows the number of failures during a desired time interval, broken down by the failure types. The report is designed to allow merchants to identify where failures are occurring. Specific data includes: transaction status ID, percentage of total failures, the number of transactions and trending (percentage change over the previous equivalent time interval).

Hourly transaction volume reports – This report shows the transaction volume on an hourly basis with median values for multiple time intervals. Specific data includes: volume by the hour, day, average last 7 days, average last 30 days and average last 90 days.

ENHANCED SAP REPORTS FOR XiPay ON-DEMAND:

Payment card authorization by response date – Displays a list of all authorization responses stored in SAP for a given date range. The report will show the current status of each transaction, all response codes and details and all documents with which the transaction is associated.

Payment card authorization by customer – Displays a list of all authorization responses stored in SAP for a given date range that has been filtered by SAP partner (i.e., customer). The report will show the current status of each transaction, all response codes and details and all documents with which the transaction is associated.

Expiring credit card authorizations – Used to identify authorizations on sales orders that are technically expired, even though SAP has not updated them as expired. Allows for re-saving of the sales order that the transaction is stored on, causing SAP's business logic to request a new authorization that will replace the expired transaction.

Orders with credit card payment terms; no card data – Displays a list of all sales orders in SAP for a given date range where a particular payment term was entered, but no credit card information exists in the sale order.

Material availability date AFTER authorization expiration date – Displays a list of all authorizations on sales orders in SAP for a given date range where the Material Availability Date of any line item on the sales order is AFTER the authorization expiration date of the transactions on the order.

Find documents with payment card information – Displays a list of all sales orders, invoices and accounting documents on which a particular card number is stored. Standard SAP reports can only locate sales orders on which a particular card number is stored.

Reauthorization and release billing documents for accounting – This utility is an enhanced copy of standard SAP transaction VFX3 (List Blocked Billing Documents). The utility identifies invoices that are blocked from posting to accounting due to insufficient authorization. It then re-saves the order on which the transaction originated. If an authorization is obtained, the program tries to release the blocked invoice to accounting.

Payment Cards: Worklist – This utility is an enhanced copy of standard SAP transaction VCC1 (Payment Cards: Worklist). The report identifies sales orders and deliveries placed on credit hold due to insufficient authorization. It will re-save the order on which the transaction originated. If an authorization is obtained, it will re-determine the credit status, seeing it to approval.

Settlement batch documents by batch number – Displays all transactions, broken out by credits and debits, which were submitted in a particular SAP settlement batch. The report is useful for settlement reconciliation.

Settlement batch items by date range – Displays all transactions, broken out by credits and debits, which were submitted in an SAP settlement batch during a given date range. This report is useful for settlement reconciliation and monthly (or other periods) reporting.

Reverse clearing with payment card data – Provides a search engine for standard SAP transaction FBRC (reset cleared items) and helps locate settled transactions that have been rejected by the clearinghouse or charged-back by a customer. Once located, the transaction is submitted to SAP transaction FBRC, which reverses the transaction and places an open item on the customer's AR account.

SECURE ENTERPRISE PAYMENT ACCEPTANCE SOLUTIONS

